



### Dr. Nam's Healthy Smile Program

## **Plan Description**

Welcome to Dr. Nam's Healthy Smile Program. This plan was developed for patients who do not have dental insurance or whose employer does not provide it. As regular, preventive dental care is an integral part of your health, we have created this plan to assist your efforts. We hope that you are able to utilize the Smile Program to improve and maintain your oral health as well as your families. Keep in mind that this plan is not dental insurance, but it has a number of features that are very exciting:

- ✓ No Annual Maximum!
- ✓ No Waiting Periods
- ✓ No deductibles
- ✓ No claim forms or pre-authorizations required
- ✓ No ID card

## Benefits include:

- ✓ Two routine exams, cleanings and fluoride
- ✓ Annual X-Rays
- ✓ One emergency exam and x-ray
- ✓ All eligible dental treatment discounted by 20%, including cosmetic dentistry

### **Program Fees**

Payment of the first visit is due on or before the date of service. When paid in full, you become eligible for all covered services at a 20% discount\* for one year from the date of service of your first visit.

Individuals - \$300

Additional Family Members:

Spouse/Partner - \$200 Dependents 26 and Under - \$200

\*Up to 5 total family members

Value of annual cleanings, exams and x-rays is more than \$800

### How to Enroll

- Complete the Enrollment Form
- Pay first visit of \$300 in full

## **Contact Us**

Please don't hesitate to contact us if you have any questions about enrollment, covered services, eligibility or our office. Visit us a <a href="https://www.DNamDental.com">www.DNamDental.com</a> for additional information or call: (510) 451-8315

Please mail your completed application and fee to:

Daniel Nam, DDS 2976 Summit Dr. Suite 201 Oakland, CA 94609

<sup>\*</sup>Exclusions Apply. Please see policies and exclusions for more information





# **Policies & Exclusions**

### **Eligibility**

- This plan is only good at Daniel Nam, DDS., Inc.
- This Healthy Smile Program is not dental insurance
- To be an independent member, you must be 18 or older and a resident of California. Your eligible dependents include your spouse or domestic partner and your children through the age of 26.
- This plan cannot be combined with any other dental insurance or discount plans
- This plan cannot be combined with any other offers
- If the patient has and elects to use dental insurance, insurance plan fees, payments and deductibles will apply
- All patients are subject to Daniel Nam, DDS Inc. office policies

## **Payments**

- All payments are due in full at the time of service to receive the discount. Any services that are
  not paid in full at the time of service will be billed at our Usual and Customary fees
- Program fee must be paid in full to receive discounts
- All payments are non-refundable
- No refunds will be given if a member and/or spouse or children do not use the plan, relocate or obtain dental insurance
- 12-month term effective from sign-up date to renewal date

## **Exclusions**

- Implant services including implant body, abutment and implant crown, veneers, Invisalign and orthodontic treatment
- Policies/Exclusion and fees are subject to change annually
- No discount will be offered for services requiring referral to a specialist. Referrals to specialists
  are at the discretion of the doctor. This is an in-office discount plan and does not apply to
  specialists or any dental provider other than Daniel Nam, DDS
- Should treatment be needed following an injury in which a 3<sup>rd</sup> party is involved or responsible for payment, this discount cannot be used
- Treatment completed and/or initiated prior to enrollment is not eligible for discount
- Benefits do not roll over: patient has one year from initial date of service to receive second cleaning or emergency visit at no charge
- Prostheses delivered or in-progress treatment completed more than 60 days after termination of coverage is not eligible for discount
- Treatment fees are guaranteed for 3 months from the date quoted by the office
- Daniel Nam, DDS., Inc. reserves the right to discontinue this plan for any member at any time and for any reason
- Two no-shows or cancellations without 24-hours notice can lead to the patient being dropped from this program without a refund and charged a Missed Appointment Fee of \$25
- Dental products are not included

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